

TAUNTON
CHAMBER
of
COMMERCE

New Year 2024 edition
CHAMBER CHATTER
by local business. for local business
All the latest news from the Taunton business community

HAPPY NEW YEAR
2024

Wishing all our members a year
of prosperity and success!

In this edition...

- Read about the fantastic local businesses taking up Taunton Chamber of Commerce membership
- Book your tickets for our upcoming events: opportunities to network, make new connections and pick up some top business tips
- Catch up with good news from across our membership

Happy New Year

On behalf of the volunteer Executive Committee, I would like to take this opportunity to wish all our members a very happy and healthy 2024.

Despite prolonged testing times for the economy, with added pressure as households have needed to tighten belts and rethink expenditure, Taunton Chamber membership has continued to grow over the last year. Feedback from new and renewing members alike has been that the value of being part of a strong and supportive local business community becomes greater in more challenging times.

"If only we had become a member of the Taunton Chamber earlier!"

”

"Thank you for standing by us as our business has developed and helping to spread the word about our business by sharing across social media, which helps us reach people who aren't following us yet"

"Taunton Chamber was there for us when covid brought real challenges to our business and the connections we have made through Taunton Chamber have been instrumental in our business recovery and subsequent 2023 growth"

On that note, it has been really positive to see an increasing number of members building their local supply chain with the use of fellow members' goods and services, as well as the sharing of expertise and experience for mutual benefit.

We have already been busy planning events for the first quarter of 2024: a mix of knowledge sharing, workshop and networking-based opportunities – spread over a variety of days of the week and times of the day. We will also continue to use 'Chamber Chatter', our website and our widely followed social media pages to share good news from across our Taunton Chamber membership, so please do keep me posted with your updates and photos, as well as tagging Taunton Chamber in your good news social media posts.



As Membership and Events Manager, I'm looking forward to supporting you in 2024 and providing more opportunities for your business and your team to connect, more opportunities for news about your organisation to be promoted beyond your usual reach, and to use our extensive network to offer support or signposting – please do lean in if assistance is needed.

Bethan Turner Membership & Events Manager



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Upcoming Events

Don't miss out on the following opportunities to meet with fellow members, make new connections and learn something new!



CHAMBER BREAKFAST CONNECTIONS THURSDAY 18TH JANUARY, 8AM - 10AM £12 members' price

Start the day with a breakfast bap, hot drink and a chance to make new connections with businesses from across Bridgwater and Taunton, at The Canalside Conference Centre, near M5 junction 24.

Pick up tips and sector insights from **The Outsourced Recruitment Company**, helping your business become more attractive and resilient at what is always a challenging time of the year for recruitment and retention.

Book here: <https://www.bridgwaterchamber.org.uk/chambers-events/chamber-breakfast-connections-2/>



CUPPA & CAKE RELAXED NETWORKING 1ST FEBRUARY, 11AM - 1PM £8.50 members' price

Join us for our ever-popular relaxed networking events at members **The Great Western Hotel** - an easy stroll from the town centre and with parking nearby at Kilkenny Car Park. A relaxed opportunity to enjoy delicious refreshments, catch up with all the latest from the local business community and to make some new connections at the same time.



NET ZERO TAUNTON - LAUNCH EVENT THURSDAY 25TH JANUARY, 6PM £5 charity donation

Come and join the journey as we create a shared space for Taunton businesses to collectively make a bigger impact through support and collaboration. Whether you are at the start of your net zero journey or have already made some changes to how your business operates, this event is for you. Meet like-minded local businesses, discuss ideas and actions and decide what future talks and workshops would help you make more progress.

This event is kindly sponsored by members: **Initiis - Vodafone Partner for Somerset** and **SRD Technology UK**.

Supported by: Balanced Energy, Somerset Council, Taunton Chamber of Commerce, Taunton RFC, Taunton Town Council.



FINANCE BREAKFAST TUESDAY 27TH FEBRUARY, 07.30 - 09:30AM £16 members' price

As this event's knowledge share, members **Lentells Chartered Certified Accountants** present on year-end tax planning; a timely review of current tax rules and future tax changes for owner managed businesses with emphasis on possible action that could be taken to maximise tax savings.

There will be plenty of opportunity to network and enjoy a delicious **Mr Miles Tearooms** traditional, vegetarian or vegan full English breakfast.

All our events are bookable via the eventbrite link or scan the QR:
www.eventbrite.co.uk/o/taunton-chamber-of-commerce-15354648391

Many of our Chamber members hold regular events throughout the year - visit our online events calendar to see what is on offer www.taunton-chamber.co.uk/events

scan here



WELCOME TO OUR New Members



**Helping businesses generate leads
through powerful story-led films**

Autumn Films, is a UK-based corporate video production company based in Taunton. We excel in crafting impactful narratives for businesses, charities and not-for-profit organisations.

Renowned for our storytelling expertise, we specialise in creating emotionally resonant videos that foster strong connections and drive business growth. With a focus on customer stories, we skillfully weave narratives that highlight the positive transformations of businesses and products.

Autumn Films stands out for our commitment to storytelling as both an art and a science, ensuring each project leaves a lasting impression and achieves its objectives.



07789 750 561
www.autumnfilms.co.uk
martin@autumnfilms.co.uk



Confident Orthodontics is a private specialist clinic in Taunton that provides orthodontic treatment for patients of all ages and all types of braces and aligners to straighten teeth and transform smiles. We also provide implant treatment, extractions, whitening, composite bonding, hygienist services and blood testing.

The team at Confident Orthodontics is led by Helen Griffiths with over 25 years of experience within the field of orthodontics, both in the hospital service and in practice. We also have Andy Armstrong who is highly experienced in oral surgery procedures and provides implants. They are supported by a fantastic team of orthodontic therapists, hygienists, nursing staff, and administration team.

The practice offers state-of-the-art treatments and uses 3D scans and printing technology, so we have eliminated the need to take impressions of teeth. Our team is constantly updating their knowledge through continuing education and is adept at handling even the most complex orthodontic issues with ease and precision.

At Confident Orthodontics we ensure a comprehensive journey towards your best smile. Our services are tailored to meet the unique needs of each patient. We believe in making orthodontic care accessible which is why we offer a conveniently located practice, and interest-free payment options.

www.confident.co.uk



**Your Dedicated Partner
in Small Business Growth**

We specialise in providing support to SMEs and start-up businesses. In today's fast-paced and ever-evolving business landscape, small businesses face numerous challenges in establishing themselves and achieving sustainable growth. This is where we step in, offering a comprehensive range of services designed to support and empower these ambitious ventures.

Some of the benefits of partnering with us are:

Virtual Finance Department. Monthly reporting, invoices, payment runs, payroll, budgets, cash flow.

Bookkeeping Services including VAT & CIS returns, ensuring compliance and accuracy.

Day-to-Day Operational Support. We offer assistance with various operational tasks and project management allowing you to focus on core business activities.

Financial Reporting & Analysis. Providing valuable insights into your business's financial health, helping make data-driven decisions.

Customised Business Strategies. We understand that each small business is unique. Our team conducts business analysis, taking into account your specific goals, challenges, and market dynamics addressing your needs, maximising opportunities, and overcoming obstacles.

1-2-1 Bookkeeping Training & Systems Setup. We provide personalised training and assistance in setting up efficient bookkeeping systems.

Advertising Strategies. We leverage various marketing channels and techniques to enhance your brand visibility, attract new customers, and drive revenue growth.

With our tailored approach, we conduct in-depth business analysis and diagnostics to develop effective strategies and implement them seamlessly.



info@emrbusinessmanagment.com
www.emrbusinessmanagment.com



Survey Solutions is a leading engineering surveyor delivering a range of surveying services across the South West of the UK including Somerset, Avon, Hampshire, Dorset, Cornwall & Devon. The Yeovil office is one of nine of our locations across the UK with our clients valuing the high level of local support and expertise we can bring to their projects.

Our services include land and measured building surveys as well as underground & utilities plus structural and environmental monitoring. We work across all main construction sectors providing our clients with the accurate and detailed data they need for their projects with us being able to offer support throughout the entire project life-cycle.

Whether it's working on projects for housebuilders, architects, contractors, or engineering consultants, we pride ourselves on how we work with our clients; from initial response to an enquiry through to getting to site quickly and delivering the data needed.



www.survey-solutions.co.uk
yeovil@survey-solutions.co.uk



GD Media, is a thriving film and media production company, and we have emerged as a creative powerhouse over the past three years, leaving an indelible impression on our clients.

Specialising in a diverse range of projects, from engaging YouTube videos to compelling promotional material, GD Media has become a tried trusted resource for all of our clients, we instill confidence in us by repeatedly delivering exceptional content on time, on budget and within the brief.

From the outset, GD Media has experienced steady growth, fueled by a commitment to delivering high-quality content. The company's portfolio boasts impressive collaborations, including producing content for the prestigious Invictus Games and capturing memorable moments with none other than the President of the United States and his wife through captivating photography.

In a recent milestone, GD Media had the privilege of working alongside Olympic gold medalist Adam Peaty, showcasing versatility in adapting to different genres and platforms. The company takes pride in its ability to provide not only long-format content but also stunning stills tailor-made for Instagram or reels, demonstrating a keen understanding of the ever-evolving landscape of media consumption.

GD Media's success is a testament to our passion for storytelling and dedication to exceeding client expectations. As they continue to push creative boundaries and collaborate with notable figures, GD Media remains a prominent player in the dynamic world of film and media production.

www.gd-media.org

Photograph by Debbie Gould



In a significant move aimed at fostering community development and expanding its reach, we are proud to announce that the 'Peacocks' have joined as chamber members, solidifying a partnership that promises to bring about positive change both on and off the pitch. This strategic collaboration marks a pivotal moment for the football club, as it aligns with its commitment to community engagement and growth.

In recent years, the club has gone from strength to strength in league promotions and we now sit in the Vanarama National League South, (the highest in our history) in the 6th tier of the football pyramid.

The club is predominantly run by volunteers. We hope that we can build on our network of connections and open up opportunities that will enable us to secure additional sponsorship deals, host larger-scale events, and attract more supporters. We recognise the potential of collaborating with local businesses that share the same values and aspirations, representing a synergy of passion, purpose, and a collective desire to contribute meaningfully to the community.

For sponsorship opportunities please visit:
www.ttfc.uk/sponsorship

Member Good News

REMINISCENCE LEARNING - GET SET FOR 2024 FUNDRAISING!

After a successful 20th Anniversary year of fundraising, our members **Reminiscence Learning** are now busy planning for their 2024 endeavours. Your donations and sponsorship over the course of this year have enabled them to continue supporting clients and service users both in Wellington and in the wider surrounding communities.

They have three escalating tiers of corporate sponsorship, each supporting vital aspects of their service.

If your business is looking to support a local charity in the upcoming year and would like to make a real difference in your community, they would be very keen to discuss further with you - please get in touch with the Reminiscence Learning office on 01823 668676 for further information.

www.reminiscencelearning.co.uk



Reminiscence Learning

Supporting Your Dementia Journey

SPONSOR PACKAGE PRICE LIST

Package	Price	Includes
STANDARD	£50	A massage/ reflexology therapy afternoon session Local Press coverage Social Media acknowledgment logo on our website for 1 year Your business leaflet in our centre
PREMIUM	£250	A Dance for Dementia evening Local Press coverage Social Media acknowledgment logo on our website for 1 year Business banners/ flyers at sponsored event Logo on sponsored event flyer Two free tickets to sponsored event
GOLD	£1000	Large event sponsorship Local Press coverage Social Media acknowledgment logo on our website for 1 year Your business leaflet in our centre Business banners/ flyers at sponsored event Logo on sponsored event flyer Two free tickets to sponsored event Dementia Awareness Training

PODSHAVERS RESTAURANT - RECOGNISED TWICE IN THE SAME MONTH!

Taunton Chamber Members **Podshavers Restaurant** celebrated the venue's success twice in the run up to Christmas. First came the 'Best South West Restaurant 2022/23' accolade at the finals of the Taste of The West Awards, followed by picking up a silver 'Restaurant of the Year' award at the Bath, Bristol and Somerset Tourism Awards 23/24.

Owner Jenny Tucker stressed the team effort that goes into running Podshavers:

"These have been amazing nights of celebration and they come with a special thanks to all our team, including Jay, Barry and Jacques who all made this journey possible. A heartfelt thank you to my parents who have supported me every step of the way - to Rudi, Shiv, Charles, Morgan, Bernie and Amy who have stood solid by my side, and to our amazing guests who help keep the doors open. These awards belong to all of us."



Podshavers Restaurant, East Lydeard Farm, Pound Lane, Bishops Lydeard TA4 3DW
www.podshaversrestaurant.co.uk

CICCIC WINS 'BEST COMMUNITY ARTS & CULTURE VENUE 2023 - SOUTH WEST ENGLAND' AWARD

Taunton Chamber of Commerce members **Creative Innovation Centre CIC** is proud to announce that it has won the Best Community Arts & Culture Venue 2023 – South West England' Award for its hard work in supporting and developing the arts and culture sector.

"As well as supporting all forms of creative practice within arts and culture, CICCIC also does lots of work delivering arts, culture and entertainment; helping to develop the arts and culture offer in Taunton, Somerset.

We are honoured to be recognised for the hard work our team and the amazing community of Taunton have done in making this award a great end to 2023" said CICCIC's co-founding director, Richard Holt.

CICCIC is so pleased about this award and adds to the 'Cultural Diversity' award CICCIC won in 2018 and the 'Best Creative Sector Support' award in 2020 & 2021. Evidence that CICCIC goes beyond provision and supports the wider sector as a whole.

Fellow CICCIC co-founding director, Andrew Knutt adds: *"Developing creative practice and providing a diverse range of arts and culture in our community is key to our DNA and being recognised for the hard work we have done throughout Taunton and the region is an honour to receive and we all look forward in seeing more developments in 2024".*



BTC HONOURED WITH PRESTIGIOUS QUEEN'S ANNIVERSARY PRIZE

Bridgwater & Taunton College (BTC) is proud to have been awarded a Queen's Anniversary Prize for Education, a distinguished award recognising the College's unparalleled commitment to addressing the critical workforce challenges faced by the NHS in Somerset.

BTC, in an extraordinary initiative, has become the pioneering force behind addressing the shortage of qualified nurses in Somerset. Over a period of ten years, BTC has been steadfastly forging partnerships, advocating for change, and innovating solutions that have transformed healthcare education and career opportunities in the region.

In a nationwide first, BTC gained consent from both the Nursing & Midwifery Council (NMC) and its university partner, University of the West of England, to deliver nursing degrees locally. This has positioned the College as the first FE institution to join the Council of Deans of Health, lending a voice in shaping health policy and education on a national scale.

"By delivering nursing degrees right here in Somerset through University Centre Somerset, we've not only expanded career horizons for our community but also made a significant impact on the health and wellbeing of our residents," said Andy Berry, Principal and CEO. "This initiative demonstrates our dedication to meeting local workforce demands and retaining local talent."



The importance of this initiative is underscored by the daunting challenges faced by the healthcare sector. Projections reveal a looming gap of 140,600 nurses by 2031 in England, coupled with a decline in nursing graduates by 2025. With an ageing population and the ripple effects of the Covid-19 pandemic, the need for qualified healthcare professionals is paramount.

The Queen's Anniversary Prize, run by the Royal Anniversary Trust, honours institutions that showcase excellence, innovation, and significant public benefit in the sphere of UK education. BTC's recognition is a testament to its pivotal role in steering healthcare education and workforce solutions in the right direction.

Sir Damon Buffini, Chair of The Royal Anniversary Trust said: *"The Queen's Anniversary Prizes for Higher and Further Education are an integral part of our national Honours system, shining a light on the ground-breaking work taking place in universities and colleges across the UK. All 22 Prize-winners demonstrate excellence, innovation and impact, with many tackling some of the toughest problems we as a society face today. They are to be commended for reaching this pinnacle of achievement in the tertiary education sector. Congratulations!"*

REGIONAL EXPANSION FOR SOMERSET JOBS

Over the last 2 years Taunton Chamber member **Somerset Jobs** has been expanding both physically and digitally – the very popular Jobs Fairs run by Stuart Wright and the team have increased both in number of locations and their frequency, and the online job search site has grown exponentially, now hosting thousands of jobs from some of the area's biggest employers.



Due to demand from job seekers and employers alike to expand the offering beyond Somerset, Stuart has now made some fresh changes to the business with the introduction of two brand new websites to accommodate the now South West regional focus for the company.

Introducing:



www.jobfairssouthwest.co.uk

Stuart: *"We started out as Somerset Job Fairs and are now expanding to other parts of the South West due to demand whilst building a good reputation, so are additionally hosting Devon Job Fairs and Dorset Job Fairs this coming year. In total we have a 4.7 star rating from 234 feedback reviews and 100% have said they would exhibit with us again! Please see the website for details of the upcoming Job Fair dates across the South West"*



www.jobshopsouthwest.co.uk

Stuart: *"Job Shop South West was born from the original Somerset Jobs website. This is a new platform to view and search more job vacancies across the South West region. Whether you are looking for your next job role, or you are seeking a new employee, we can help in Cornwall, Devon, Somerset, Dorset, Wiltshire and Gloucester"*

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STUDY SHARPE - SUPPORTING THE ARMED FORCES AND THEIR FAMILIES

Taunton Chamber member Study Sharpe is delighted to announce that following on from their recent signing of the Armed Forces Covenant, the company has also been awarded the Bronze Award from the Defence Employer Recognition Scheme (ERS).



The ERS recognises commitment and support from UK Employers for defence personnel who serve or have served in the Armed Forces, and their families. Company Owner Emm Sharpe is pictured here at the official signing ceremony at the recent Wild Cat Business Breakfast which took place at the Royal Naval Air Station, Yeovilton

Study Sharpe offers Professional, Targeted Deaf Awareness training for businesses and individuals across the UK - offering commercial and private tuition with a focus on helping individuals, local services and businesses understand their obligations to the Equality act of 2010.

In the last few years Emm has developed a range of courses that are designed to educate organisations on how to provide accessible workplaces and adopt a Deaf friendly environment, enabling staff and management to become Deaf Aware and are able to effectively communicate in BSL at an introductory level with their Deaf employees and clients/customers.

To find out more, please visit www.studysharpe.co.uk



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MAKING GREEN NORMAL UPDATE



REDUCE YOUR BUSINESSES PLASTIC WASTE IN THE NEW YEAR!

If you're planning on making a New Year's resolution or two for 2024 why not make one of them to improve your businesses carbon footprint and go green with some of your essential supplies.

Things like hand wash, surface cleaner and washing up liquid are bought frequently, the empty bottles get added to the recycling and a new bit of plastic brought into our space. Heading to the My Carbon Coach Refillery each time is not a great use of your time either, so what's the solution?

I now offer the ability to buy what you need in 5 litre containers at very affordable rates, for example washing up liquid works out as £1.55 for 500ml (£15.50 for 5 litres) which is great value when compared to supermarket prices, and you'll know that you're supporting a small UK based company who doesn't use harmful or toxic chemicals and ingredients in their products.

This way you can top up your existing smaller bottles when needed, and once your large 5L container is empty just drop it back to my shop when you pick up your next one and I'll add it to the shop's returns.

All of the empties get sent back to Miniml in Yorkshire where they thoroughly clean, reuse and refill them at their end, meaning there is very little waste created in the system.

This is an easy win when looking to reduce your carbon footprint, give your sustainability policy a huge boost, and really get on top of any ESG reporting you may currently do or might need to do in the future.

Please do get in touch with myself via tim@mycarboncoach.co.uk to discuss your needs and how I can help you make 2024 your most environmentally friendly year yet!

NET ZERO TAUNTON - LAUNCH EVENT

THURSDAY 25TH JANUARY, 6PM
£5 charity donation



Kindly sponsored by members:
Initiis - Vodafone Partner for Somerset & SRD Technology UK

Come and join the journey as we create a shared space for Taunton businesses to collectively make a bigger impact through support and collaboration. Whether you are at the start of your net zero journey or have already made some changes to how your business operates, this event is for you.

Meet like-minded local business people, discuss ideas and actions and decide what future talks and workshops would help you make more progress - all in a friendly, interactive and collaborative environment. Starting as we mean to go on, your £5 ticket will fund a local green/ community scheme - help us decide which one on the night.

This event is supported by:



TAUNTON
TOWN COUNCIL



Somerset
Council

Balanced
ENERGY



BOOK HERE: <https://www.eventbrite.co.uk/e/net-zero-taunton-launch-event-tickets-761026921007>

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 Blue Penguin Chartered Accountants
 Bredons Sewing Machine Centre
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 Ian Bugler Property Services Ltd (t/a YOPA)
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 Ian Walker Family Law
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 Initiis Ltd t/a Vodafone
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 Sunflower Social Media
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 Taunton & Pickeridge Golf Club
 Time for You Cleaning Services
 Taunton Home Tech
 Taunton School Enterprises
 Taunton Team Chaplaincy Trust
 Taunton Town Football Club
 Taunton PAT Testing
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